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# Ithaca Oral Surgery and Implant Center

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Scott A. Noren, D.D.S.  
Not a NY Article 28

## ITHACA ORAL SURGERY & IMPLANT CENTER OFFICE POLICY

Our office is committed to providing you with the best possible care. If you have dental insurance, we will help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance and your understanding of our payment policy. We participate with select dental and medical insurance plans. Please check with the receptionist to see if your plan is included among them.

Certain insurance plans require a written referral. It is the your responsibility to present a properly dated referral at the time of the office visit. Co-payments for all insurances are due at the time services are rendered. The exceptions to having a referral of course is if you do not have a current dentist, or it is a sudden dental emergency that we mutually agree on treating.

We will gladly discuss our proposed treatment and answer any questions relating to your insurance. You must realize, however, that:

Your insurance is a contract between you, your employer and your insurance company. Not all services are covered benefits in all contracts. Some insurance companies arbitrarily select certain services they will not cover. You may have a yearly maximum which we are not privy to. Insurance companies rarely reimburse the full amount of oral surgical procedures. Generally they pay between 50% and 90% of the cost. This office quotes current fees that are within the usual and customary range of oral and maxillofacial surgery practices in our area. We are happy to file insurance claims for you. Our filing the claim on your behalf does not guarantee payment nor does a pre-determination of benefits represent a guarantee of payment. We require that payment **APPROXIMATING** your estimated percentage of the fee be made at the time of surgery. **Any charges not included in the payment received from your insurance company are your responsibility.** If an open balance is not collected and goes into default, you will be responsible for all court fees and contingent legal costs.

If a surgical procedure is required, we bill your insurance company for our office and surgeon's fees only. Any services rendered outside of our office (i.e., pathology, labs, etc.) will be billed separately by each facility. We deal with many outside facilities, therefore, we cannot guarantee that any outside facility participates with your insurance or that all costs will be covered under your particular contract.

We must emphasize that as health care providers, our relationship is with *YOU* and not your insurance company. **While the filing of insurance claims for surgery charges is a courtesy we extend to our patients, all charges are your responsibility from the date the services are rendered.**

**If you do not have insurance, payment in full is expected at the time of service.** We offer Care Credit to help make payments easier. Ask about this service if it may help.

**Cancellations or No Shows by you may result in our not offering additional appointments or services, especially for the initial consultation appointment or initial surgery.**

If you have any questions about the above information or any uncertainty regarding insurance coverage, *PLEASE* don't hesitate to ask us. We are here to *HELP YOU*.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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Ithacaimplants.com

**Cayuga Professional Center**

1301 Trumansburg Rd.

Suite G

Ithaca, NY 14850

(607)273-0327

Fax: (607)273-0328

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